

Directions to Citizens Bank of Mukwonago
in Waukesha - 2109 Corporate Drive

from Hwy I-94:

- *Exit Hwy 18 West.
- *Follow Hwy 18 West toward Waukesha to Hwy 164/59 and turn south.
- *When Hwy 164 branches off from Hwy 59, stay on Hwy 59. Take Hwy 59 to Center Road and turn left or south to the bank

From Hwy. I-43:

- *Exit Hwy. 164 North.
- *Follow Hwy. 164 North to Hwy. 59 and turn west..
- *Take Hwy 59 to Center Road and turn left or south to the bank.



Note: CLE credits can be applied for as a result of this workshop

Mission Statement

The Mediation and Restorative Justice Center promotes and provides mediation and other effective processes of conflict resolution and restorative justice.

Mediation and Restorative Justice Center

A Program of Wisconsin Community Services, Inc.

Cathy A. Warmington, JD Director

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Website: www.wiscs.org/mediation.htm



Mediation and Dispute Resolution Skills Workshop

Two-day Training

Dates: Thursday, February 2, 2012
AND
Friday, February 3, 2012

Time: 9:00 a.m. to 5:00 p.m.

Mediation and Restorative Justice Center

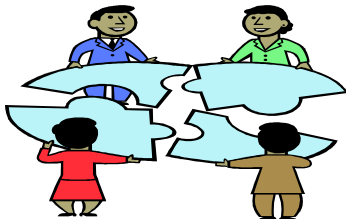
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Helping People Resolve Conflict

What is Mediation

Mediation is a confidential process that assists people in resolving conflicts or disputes. The mediation session offers people the opportunity to create their own mutually agreeable solutions with the assistance of a trained, impartial third party, a mediator. The mediator does not make decisions for the parties or determine who is right or wrong. Mediation is not a court hearing or a counseling session. Neither lawyers nor witnesses are needed, although, lawyers may attend to advise their clients.

Mediation sessions are informal, structured discussions to help clarify the issues and move towards agreement. Parties are given the opportunity to listen to each other and to speak without interruption. If an agreement is reached, it may be written down and signed by the parties. Before participating in a mediation session, the parties should think about possible solutions to the problem.



Workshop Topics

THE FIRST DAY:

- ◆ Conflict Resolution
- ◆ Communication Skills

THE SECOND DAY:

- ◆ The Mediator
- ◆ The Mediation Process

This workshop is a "hands-on" experiential training that will give participants an opportunity to test their skills in helping others to resolve disputes and find peaceful solutions to their differences.

This workshop is held at the :

**Citizens Bank of Mukwonago
in Waukesha**
2109 Corporate Drive
Waukesha, WI 53188
Citizens Bank phone #262-548-0208

(see back panel for directions)

During the 1 hour lunch the premises must be vacated—
please make other arrangements.

Please fill out, detach, and mail your Registration payment of **\$250.00** for both days or **\$135.00** for one day. (Please specify day below.)

Mediation & Restorative Justice Center

414 West Moreland Blvd, Suite 204
Waukesha, WI 53188

For: One or Two Day Training

Dates Attending: _____

Name: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone: Home: _____

Work: _____

Cell: _____

Email: _____

Current Position: _____

Give a brief explanation as to your interest in participating in this workshop: _____

A follow up reminder will be sent by e-mail