

## Wisconsin Community Services

The Mediation and Restorative Justice Center is a program of Wisconsin Community Services.

Wisconsin Community Services, Inc. (WCS) is a 501(c) 3 non-profit service agency that has worked with high-risk individuals both inside and outside of the criminal justice system since 1912.

WCS operates over 35 programs throughout southeastern Wisconsin (including Milwaukee, Waukesha, Sheboygan, and Kenosha Counties). WCS employees serve thousands of people each year with a budget of over \$25 million.

### WCS Mission

WCS advocates for justice and community safety, providing innovative opportunities for individuals to overcome adversity.

Wisconsin Community  
Services, Inc.  
3732 West Wisconsin Avenue  
Suite 320  
Milwaukee, WI 53208  
Phone: (414) 290-0400  
Fax: (414) 271-4605  
Visit WCS on the web:  
[www.wiscs.org](http://www.wiscs.org)

The Mediation and Restorative Justice Center promotes and provides mediation and other effective processes of conflict resolution and restorative justice.

### **Mediation and Restorative Justice Center**

A Program of  
Wisconsin Community Services, Inc.

**Cathy A. Warmington, J.D.**  
*Center's Director*

414 W. Moreland Blvd., Suite 204  
Waukesha, WI 53188  
3732 W. Wisconsin Avenue, 2nd Floor  
Milwaukee, WI 53208  
Phone: 262-544-1647  
Fax: 262-544-9456

E-mail: [mcwc@wiscs.org](mailto:mcwc@wiscs.org)  
Website: [www.wiscs.org/mediation.htm](http://www.wiscs.org/mediation.htm)

*Reasonable Accommodations. WCS is committed to providing the highest degree of accessibility when conducting agency-sponsored events. Please notify Cathy Warmington at [mcwc@wiscs.org](mailto:mcwc@wiscs.org) (email) with your disability-related accommodation requests 2 weeks before the date of the event. We will do our best to honor accommodation requests made after this date, but cannot guarantee that we will be able to do so.*



MEDIATION AND RESTORATIVE JUSTICE CENTER

## Mediation & Dispute Resolution Skills Workshop Two-day Training

**Wednesday, October 24, 2018  
and  
Thursday, October 25, 2018  
Time: 9:00 a.m. to 4:30 p.m.**

**Mediation and Restorative  
Justice Center**

*Helping People Resolve Conflict*

A Program of  
Wisconsin Community Services, Inc.

## What is Conflict Resolution?

Through this interactive workshop, you will become more effective in conflict resolution techniques by sharpening your listening and communication skills. You will learn how to assist employees, co-workers, clients, and others to communicate and resolve their problems. These skills may enhance your life as a parent, spouse, and friend as well. As you use these life skills, you will find that they will become more and more effective. Successful conflict resolution means improving the quality of life at your home, workplace, and in your community.

## Workshop Topics

*Conflict Resolution*

*Communication Skills*

*Mediation Skills*

This workshop is a “hands-on” experiential training that will give participants an opportunity to test their skills in helping others to resolve disputes and find peaceful solutions to their differences.

## Workshop Location

This workshop is held at  
Citizens Bank of Mukwonago in Waukesha.  
2109 Corporate Drive  
Waukesha, WI 53188  
(Phone: 262-548-0208)

### Driving directions to Citizens Bank of Mukwonago in Waukesha:

From Highway I-94:

- Exit Highway 18 west.
- Follow Highway 18 west toward Waukesha to Highway 164/59 and turn south.
- When Highway 164 branches off from Highway 59, stay on Highway 59.
- Take Highway 59 to Center Road and turn left (south) to the bank.

From Highway I-43:

- Exit Highway 164 north.
- Follow Highway 164 north to Highway 59 and turn west.
- Take Highway 59 to Center Road and turn left (south) to the bank.

*Workshop attendees are not allowed to remain at Citizens Bank of Mukwonago during the one hour lunch break. Please make arrangements for this time.*

Please fill out the information below, detach it, and mail it with your registration payment of **\$300** for both days to:

**Mediation & Restorative Justice Center**  
414 West Moreland Blvd, Suite 204  
Waukesha, WI 53188

Date(s) Attending: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip: \_\_\_\_\_

Phone - Home: \_\_\_\_\_

Work: \_\_\_\_\_

Cell: \_\_\_\_\_

E-Mail: \_\_\_\_\_

Current Position: \_\_\_\_\_

Please give a brief explanation as to your interest in participating in this workshop:

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